

CASE MANAGER

The professionals at Westbrook Health Services believe in promoting the well-being of individuals and families struggling with a wide range of challenges. Our staff meets the needs of over 7,000 people annually. Experienced and compassionate, we empower people to achieve wellness with the guidance of our exceptional staff.

We are currently seeking individuals to fill the role of Case Manager providing services including: assessing, monitoring, linking to services, supportive level counseling, education, and advocacy for substance abuse and/or mental health clients.

We have openings in the following programs:

Amity (Parkersburg, WV)- Substance use and addiction can leave clients scared and overwhelmed. Our team works with clients and their families from the first day of admission to evaluate individually the level of services needed and to develop an individualized road to recovery. This is a short term-residential SUD program.

Medication Assisted Treatment Program MAT (Parkersburg, WV) - Clients receive a combination of medication and medication management, along with Individual and group therapy and intensive case management services to address Substance Use Disorders.

Assertive Community Treatment ACT (Pleasants County, WV)- This is a comprehensive community based program designed to assist and empower clients with chronic mental illnesses in living successfully in their chosen communities. ACT clients receive a continuum of comprehensive services provided by an integrated treatment team.

Connections (Parkersburg, WV)- Connections is a community based program designed to support individuals with Substance Use Disorder or Mental Health Disorder who are experiencing homelessness. Services include individual and group therapies, comprehensive case management, assistance with finding permanent housing and other basic needs.

Case Managers qualify for bonuses as part of our RVU program in addition to excellent health/wellness benefits, paid time-off, paid training, and retirement benefits

Essential Duties and Responsibilities:

Acts as Westbrook's primary contact with consumer

Coordinates and chairs the Interdisciplinary Team to ensure an Individual Program Plan is developed for each consumer and reviewed as required.

Advocates for and assists the Consumer in obtaining needed services.

Provides supportive counseling services within scope of training and competencies.

Provides crisis assistance as needed.

Assists consumer in maintaining eligibility for applicable programs, monitoring financial status, and conducting required evaluations within time lines specific to applicable program regulations.

Assists with Continuous Quality Assurance and participates in Utilization Management.

Comply with federal, state and company policies, procedures and regulations.
Maintains confidentiality of all information and complies with HIPAA regulations.
Demonstrates knowledge of and supports Westbrook Health Services mission, vision, values, policies and procedures, operating instructions, confidentiality standards and code of ethical behavior.

Qualification Requirements:

Must be able to communicate clearly and accurately with a variety of individuals
Must work well in a team environment.
Work with staff, consumers and others in a professional, cooperative, ethical, respectful and effective manner.
Ability to work with a diverse group of people
Must have valid driver's license and Automobile Insurance

Education and/or Experience: Ideal candidates will have a Bachelor's Degree in Psychology, Behavioral Health, Social Work, Counseling, or other human service field and demonstrated experience in the treatment and care of consumers with mental health, substance abuse, or related issues